

Privacy Policy – D2D VAL EXPRESS ISRAEL

Last Updated: April 2026

Welcome to the website of D2D VAL EXPRESS ISRAEL (“the Company”, “we”, “our”, or “the Website”).

The Company respects the privacy of its users and is committed to protecting personal information in accordance with applicable privacy and data protection laws. This Privacy Policy explains how we collect, use, store, and protect personal information provided through the Website and the services offered by the Company.

1. Information We Collect

When using the Website and the Company’s services, we may collect the following types of information:

- Personal identification and contact details, such as full name, phone number, email address, and physical address
- Account information related to the personal user area, including username and encrypted password
- Information related to shipments and services provided by the Company, including sender and recipient details, addresses, shipment contents, related documentation, and tracking information
- Information submitted through contact forms or customer service inquiries
- Technical and usage information, such as IP address, browser type, browsing activity, and pages viewed
- Information collected through Cookies and analytics tools, including Google Analytics

2. Purpose of Information Use

The collected information may be used for the following purposes:

- Providing shipping, logistics, and shipment tracking services
- Managing user accounts and personal areas
- Providing customer support and responding to inquiries
- Contacting users regarding services, requests, or updates
- Improving the Website, services, and user experience
- Conducting statistical and marketing analysis

- Preventing fraud, securing the Website, and detecting unauthorized activity
- Complying with legal, regulatory, customs, and international shipping requirements

3. Sharing Information with Third Parties

For the purpose of providing our services, the Company may share information with third parties, including:

- Shipping, logistics, and courier companies in Israel and abroad
- Customs authorities, regulators, and law enforcement agencies where required by law
- Technology, hosting, and cybersecurity service providers
- Analytics and measurement service providers

The Company takes reasonable measures to ensure that third parties processing personal information on its behalf maintain appropriate standards of privacy and data security.

4. International Transfer of Information

As the Company operates in the field of international shipping and logistics, personal information may be transferred outside of Israel to international shipping providers, agents, customs authorities, and other service providers in destination countries as necessary to provide the requested services.

5. Data Security

The Company implements reasonable technological and organizational security measures designed to protect personal information from unauthorized access, misuse, loss, disclosure, or alteration.

However, no method of transmission over the Internet or electronic storage can be guaranteed to be completely secure.

6. Cookies and Analytics Tools

The Website uses Cookies and similar technologies for the following purposes:

- Ensuring the proper operation of the Website
- Remembering user preferences
- Securing access to personal user accounts
- Analyzing Website usage and improving performance

- Statistical and marketing analysis through Google Analytics and similar tools

Users may modify their browser settings to block Cookies; however, doing so may affect certain Website functionalities.

7. Data Retention

The Company retains personal information for as long as necessary to provide services, comply with legal obligations, resolve disputes, and protect its legal rights.

8. User Rights

Subject to applicable law, users may request access to their personal information, request corrections, or request deletion of their information by contacting the Company.

9. Third-Party Websites

The Website may contain links to third-party websites or services. The Company is not responsible for the privacy practices or content of such third-party websites.

10. Changes to This Privacy Policy

The Company reserves the right to update this Privacy Policy from time to time. The latest update date will appear at the top of this document.

11. Contact Information

For questions or requests regarding this Privacy Policy or personal information, please contact us using the contact details available on the Website.

Website: <https://www.d2dvalue.com/>